



# **Information Technology in Water and Wastewater Utilities, WEF MOP 33 (Water Resources and Environmental Engineering Series)**

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# Information Technology in Water and Wastewater Utilities, WEF MOP 33 (Water Resources and Environmental Engineering Series)

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## **Practical Guidelines for Managing Information Technology in Water and Wastewater Utilities**

This Water Environment Federation resource presents an overview of the information technology (IT) systems, practices, and applications most relevant to utilities. *Information Technology in Water and Wastewater Utilities* covers strategic planning, IT program development, project management, infrastructure, security, organizational issues, success factors, and challenges. Six real-world case studies highlight specific technical details and illustrate the concepts presented in this authoritative guide.

### ***Information Technology in Waste and Wastewater Utilities covers:***

- Business drivers and IT systems and applications
- IT planning
- Developing an IT program for a municipal agency
- IT capital project management
- IT systems--processes and practices
- IT security
- Organizational aspects of IT
- Critical success factors and key future challenges for IT in water and wastewater utility projects

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